

COASTAL EYE CLINIC PA
EYE PHYSICIANS AND SURGEONS

802 MC CARTHY BLVD
NEW BERN, NC 28562

3504 BRIDGES STREET
MOREHEAD CITY, NC 28557

Message

Dear ,

Thank you so much for scheduling an appointment in our New Bern office. You are scheduled to see **Dr.** _____ We would like to take this opportunity to welcome you and introduce you to some of our policies and procedures.

Please bring with you on the day of your appointment:

1. Patient history sheet (enclosed-please fill out completely).
2. Photo identification card.
3. Your current health insurance card(s).
4. Your glasses or contact lenses.
5. A list of all medications you are taking.
6. Authorization from your primary care provider, if required.

Please plan to arrive 15 minutes early to complete the registration process. Also, due to limited seating in our waiting area, please bring only one driver or helper, if needed. Please do not bring children that are not scheduled for appointments

We are participating Medicare providers and we do participate in many major insurance plans. As a courtesy, we bill most insurance companies. A statement for the balance due will be sent after your insurance company responds, however, we will ask you for any co-payment(s) due when you sign in. This is mandated by our insurance contracts, so please be prepared to pay any co-payment or we will need to reschedule your appointment. For your convenience, we accept Visa, Mastercard and Discover, and personal checks. If you have any questions regarding your health insurance coverage, please contact your health insurance company prior to your visit.

Kindly give us 24 hours notice if you need to cancel or reschedule your appointment, so we may offer this time to another patient. Our telephone number is 252-633-4183.

During your visit you may have dilation drops placed in your eyes to help the doctor examine you. We will provide you with disposable sunglasses as you check out if you may need them. If, however, you are unsure of your ability to drive while dilated, you may want to bring a driver with you.

Your total eye care is important to us. Please feel free to contact the office with any questions you may have at **252-633-4183**. Our regular business hours are Monday-Friday 8:00 a.m.-5:00 p.m. Our office is located at 802 McCarthy Blvd., New Bern, across the intersection from Craven Community College.

Once again, we welcome you and your family as patients, and hope your experience here is a pleasant one.